

Our ref: CDT/56504-2008/CIU ADMIN

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Private and Confidential

Mr S Poultney
Endersley
Welton Road
RADSTOCK
BA3 3UD

30 December 2008

Dear Mr Poultney

**Regulating the Profession
Your report about FDC Law**

Thank you for your letter reporting your concerns regarding the above. A file has been opened in the Conduct Investigation Unit. I enclose an information sheet about this Unit and its approach.

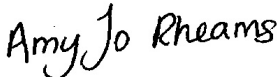
Your file will be allocated to a caseworker within the next 4-6 weeks. Please accept my apologies for the delay.

Once the caseworker has considered the matter they may send a copy of your letter to the solicitor concerned.

If at any time during our investigation you have any concerns about our service, please let us know. We have an internal complaints procedure to deal with these issues, and we will do everything we can to resolve your complaints and respond positively to your comments.

If in the meantime you have any queries please feel free to contact this Unit.

Yours sincerely



Amy Rheams
Customer Services Officer
Conduct Investigation Unit

Encl. Information Sheet – ISO37A

****Please quote our above reference whenever contacting us**
If corresponding by e-mail please quote our reference in the subject heading**