

Spenser Poultney

From: "LCS - Enquiries" <Enquiries@legalcomplaints.org.uk>
To: "Spenser Poultney" <spenser@lcs-test.co.uk>
Sent: 23 December 2008 11:48
Subject: RE: New Complaint - FDC Law, BA3 2DF

Dear Mr Poultney

Thank you for your enquiry.

We have passed your email to our Designations Team. Your matter will be made into file and a member of this Organisation will contact you in due course.

If you have any further queries, you may wish to contact the Legal Complaints Helpline on 0845 6086565 and speak with one of our helpline agents. Our lines are open between 8 am and 6 pm Monday to Friday. Please note calls may be monitored/recorded for training purposes.

Yours sincerely

LCS Email Enquiries

-----Original Message-----

From: Spenser Poultney [mailto:spenser@lcs-test.co.uk]
Sent: 23 December 2008 00:33
To: LCS - Enquiries
Cc: info@ilex.org.uk; contactus@barstandardsboard.org.uk; Sheila Chapman
Subject: New Complaint - FDC Law, BA3 2DF
Importance: High

Dear Sirs,

As a "heads up" I attach a 9-page document and a covering letter - both MS Word Documents. Signed hard-copies were posted first class, "signed for", on 19th December 2008 to the address on your web site <http://www.legalcomplaints.org.uk/how-to-contact-us.page>. However, the Post Office informed me that the "8, Dormer Place" address now comes up on their system as "Norton & Company, Solicitors" (???)

Given the vagaries of the Christmas post and the query over your current address, I ask you, please, to acknowledge receipt of this email.

I also ask ILEX and the Bar Council to acknowledge receipt. In ILEX's case I do not expect that you will take up the complaint against Elaine Pitman until the LCS/SRA has dealt with the solicitor complaints (unless things have changed?) - but please acknowledge receipt nonetheless.

In the case of the Bar Council I need to know which complaints you will now address? There are OLD complaints against Catriona Duthie - but since the Court did not conclude that District Judge Rutherford had been misled (in 2003) until 25th June 2008 - these complaints could not be brought (properly) any earlier. The same goes for SOME of the complaints against David Curwen - others are later but we were STILL missing pieces of the puzzle until October 2008 (all thanks to Nigel Long for trying to justify his own misconduct).

The third attachment, the PDF should interest you ALL...

Top marks go to the ALCD. Nigel Long was only a "minor player" (though a long-running one) in this Firm's misconduct - and yet his fine was **£5,000 with £500 costs** - nor did the ALCD have to wait on others (e.g. ILEX waiting on the Law Society) in order to take action. The two heads upon which the ALCD has already found are the first two heads against FDC Law... Indeed, we see the stunt that the

"Incompetent" (H H J Cardinal, 2005) Patricia Wayman pulled in 2004 being mimicked in 2008 by her arrogant and stupid understudy, Ben Whelan. May I suggest this would NOT have happened if the Law Society had been even 10% as good at the ALCD at enforcing it's own rules? Disciplinary action against this firm is long overdue and this repeat performance by Whelan shows that disciplinary action is probably the ONLY way to bring this firm into line and to protect the public from their incompetence [SIC], dishonesty and greed.

Beyond acknowledging receipt I do not expect any further action this side of the New Year. Over the break I will flesh-out the complaints (particularly for ILEX and the Bar Council) to make life easier for you. Please navigate to <http://www.lcs-test.co.uk/HomeNav.htm> and follow the links on the left hand side (more will appear over the holiday). When this work is complete I expect to re-send the attached MS-Word document with updated (working) links for your ease of navigation and to assist your understanding.

Many thanks,
Wishing you all a Merry Christmas etc

Spenser Poultney

This email is confidential. If you are not the intended recipient then you must not copy it, forward it, use it for any purpose, or disclose it to another person. Instead please return it to the sender immediately and copy your communication to Postmaster@legalcomplaints.org.uk. Please then delete your copy from your system. Please also note that the author of this email is not authorised to conclude any contract on behalf of the Legal Complaints Service by email.

To help us improve our service, calls may be monitored or recorded for quality and training purposes.

Thank you.
