

Our Reference: 43877

PROTECT - PERSONAL

**Mr S Poultney
Endersley
Welton Road
Radstock
BA3 3UD**

06 March 2009

Dear Mr Poultney

Further to our letter dated 24 February 2009.

It has come to our attention that the section of the online application received from you on 25 February 2009 asking about why you are dissatisfied with the Solicitors Regulation Authority (SRA) appears to be incomplete. In order for us to continue with our investigation we require you to either confirm that what we have received is adequate for us to continue our investigation or provide us with the rest of your complaint. I have enclosed a copy of both forms received from you for your reference.

Please can you provide the above information within the next 14 days.

In reference to your question about ILEX I confirm that in is ILEX's practice to wait for the Law Society case to conclude unless there are reasons for not doing so (eg if the SRA / LCS have delayed etc.).

I am informed that in this case ILEX received a substantial amount of correspondence from you a few years ago. ILEX says that your complaint was primarily made against the solicitor rather than the ILEX member. That is why ILEX decided to wait in this case.

I am informed that ILEX have sent you a complaint form today in accordance with your request.

Yours sincerely



PP Gavin Brown
Operations Manager